PISC Update Report for September 3, 2020

improvingMIpractices.org WORKFORCE DEVELOPMENT

The new site launched on June 29, 2020.

If you haven't visited IMP before, we invite you to do so. We'd like you to know that improvingMIpractices is unique, is Michigan specific and dedicated to support and assist people who work in and provide behavioral health services in the public behavioral health system to adults with serious mental illness, children with serious emotional disturbances, individuals who have an intellectual or developmental disability, and individuals with a substance abuse disorder. Free accounts provide access to promising, best and evidence-based practices implemented in Michigan.

Get acquainted! Try out the new <u>tutorial here</u>. You can jump to specific sections or watch the whole tutorial which includes an introduction, logins/creating accounts, menu navigation, breadcrumbs, course signup, courses set up, help and a conclusion.

IMP offers a wide variety of online courses for individuals and agencies, as well as resources and online supplements to support, build and enhance Michigan's behavioral health workforce. A customized Encyclopedia related to mental illness and substance misuse is available along with many other resources, supplementary videos and Advisory Groups. PISC meeting materials are found in the Advisory Group section.

Google Analytics for IMP FY 2020

Total Numbers by Month:	Registered Users	Unique Users	Active Users (logins)	Courses Accessed	Certificates Generated	CEUs Granted
Oct	25,744.0	1,458.0	3,718.0	72.0	1,876.0	2,978.0
Nov	26,304.0	1,345.0	3,407.0	160.0	1,828.0	2,741.5
Dec	26,669.0	1,308.0	3,738.0	179.0	19,900.0	2,802.0
Jan	27,279.0	1,706.0	4,840.0	170.0	2,909.0	4,267.0
Feb	27,985.0	1,836.0	4,983.0	168.0	2,648.0	3,869.0
Mar	27,288.0	1,942.0	5,777.0	202.0	3,644.0	5,521.0
Apr	27,728.0	1,534.0	5,322.0	200.0	3,524.0	5,704.0
May	28,055.0	1,262.0	3,526.0	184.0	2,365.0	3,735.5
Jun	28453	1361	3468	155	2329	3587
Jul	28860	1370	3616	3889	2181	3167
Aug						
Sep						
Totals	217,052.0		35,311.0	1,335.0	38,694.0	31,618.0

<u>State Training Guidelines Workgroup</u> continues to populate and develop materials related to direct care workforce training activities. A vetted training tracking sheet and vetting tool submission form have been added; current training guidelines and vetting tools are available.

Currently available on IMP: STGW Training Requirements Grid, the Training Reciprocity Implementation Guide-Final Version 07-01-19, FAQs and updated Curriculum Guidelines and Vetting Tools. This content will migrate to new site; further development of training materials is occurring with the STGW committee.

Course Development:

New:

Intro to Substance Abuse Disorders: This course consists of four (4) training modules designed to educate and inform individuals about substance use disorders.

Using Basic Components of Motivational Interviewing for Effective Communication

Expected in October:

Recipient Rights training in concert with the State Office of Recipient Rights Modules are developed to address a wide range of employees within the public behavioral health system. 7 individual training modules will be configured into three separate courses directed at CMH, including direct care staff, LPH, and Tele psychiatrists.

ACT:

Provider Manual Update: Effective in the July 1, 2020 version: Clarification in Chapter 3, Section 4.3 Essential Elements; Fixed Point of Responsibility "Care continuity is maintained with pre-admission screening, team contact during inpatient psychiatric hospitalizations, and team participation in transition and discharge planning." "H0039 indicates provision of ACT service; place of service is indicated as hospital."

Training:

ACT 101 has been revisioned and developed into four half day workshops offered to 5 small individual cohorts

ACT 201-E has been revisioned and revised into 2 half day team leader sessions and 2 half day team leader & team development sessions offered to four cohorts.

MiFAST: Upcoming October 6, 2020 required overview and process training for all reviewers. Reviewer training for ACT and ACT/IDDT teams arrangements are currently being determined.

Planning for fiscal year 2021 is underway.

Our ACT teams deserve significant recognition for their nimble transitioning, quick problem solving and unwavering support of ACT clients during the COVID-19 pandemic. This commitment has allowed continuity of treatment services during the COVID-19 pandemic to some of our most vulnerable. Thank You ACT Team Members!

Please contact me at <u>rusha@michigan.gov</u> for questions or further information related to this report.