

## **Practice Improvement Steering Committee**

March 2, 2021

Report submitted by Alyson Rush, LMSW

As always, if you have questions about the information provided in this report, please contact me for additional information or clarifications. Thank you for your interest and support as we work through the restrictions and challenges brought upon all of us by COVID-19.

ACT Workforce Development activities and topics for fiscal year 2021: all training will continue in a virtual format for the remainder of this fiscal year.

ACT workforce development during FY 21 has a focus to assisting ACT staff to clarify and understand specific staff roles and activities. The needs were identified through training evaluations, TA calls and MIFAST visits during fiscal year 2020.

**ACT 101**, this training is required. All ACT staff must document successful participation in ACT 101, groups are kept under 20 participants to encourage and enhance small group participation, discussion and questions. . New staff training is required within six months of being hired to work on an ACT team:

ACT Staff Training Sessions for FY 21 include:

**Administrative presentation provided the basics at: 'ACT-What's it all about?' ACT Basics seminar at CMHAM winter virtual Conference Feb. 12, 2021**

**FY 21 ACT 101 training dates are below, many dates are already sold out.: additional information is available through the Community Mental Health Association of Michigan, our event and training provider.**

Feb 12, 2021

FY 20 Cohort #5 rescheduled and held Oct 26-28, 2020

Jan 25-27, 2021

March 22-24, 2021

May 24-26, 2021

July 19-21, 2021

September 20-22, 2021

One approved workshop for ACT staff annually after completing ACT 101 is required. Acceptable training is defined as **ACT 201-F for fiscal year 2021. Group sizes for all virtual training activities are kept very small to encourage informal discussion, asking and answering questions, relationship building and informal communication with other ACT staff members across the state.**

ACT 201F

Team Leaders/supervisors

Feb 25-26, 2021-this appeared to be well received and sparked a lot of discussion.

PISC Report March 4, 2021 ACT and improvingMIpractices.org

April 21-22, 2021  
June 22-23, 2021

Case Managers/Advocates/Parapros (Paraprofessional ACT staff are encouraged to read the training descriptions for CM and CPSS) and determine which training best matches daily work.

March 19, 2021

April 16, 2021

May 12, 2021

May 21, 2021

June 18, 2021

July 16, 2021

July 28, 2021

August 20, 2021

August 25, 2021

September 17, 2021

Certified Peer Support Staff Para pros (Paraprofessional ACT staff are encouraged to read the training descriptions for CM and CPSS) and determine which training best matches daily work.

March 25, 2021

March 26, 2021

June 2, 2021

June 3, 2021

August 4, 2021

August 5, 2021

MiFAST Reviewer development ACT/IDDT reviewer training completed at end of November. MIFAST training for reviewers who wanted to contract with MDHHS as reviewers was held in October. A recorded version is available for reviewers on [improvingmipractices.org](http://improvingmipractices.org).

ACT and ACT/IDDT teams have a new web-based MIFAST review and report tool available. Homed on IMP.

If you'd like additional details or have questions related to topics, learning objectives, locale, training activities, etc. please contact me.

In 2020, MiFAST ACT and Dual team visits with ACT teams and ACT/IDDT teams have ended abruptly occurred in March. Visit plans are being re-established currently Team feedback related to MiFAST visits is very positive overall, and teams report positive experiences with informal consultation as the visit unfolds.

[improvingMIpractices.org](http://improvingMIpractices.org) John Addis, President Addis Enterprises, LLC 'The new site was redesigned from scratch, with a new learning management system created from the ground up, and a new visual design based on user data and feedback. This design won an Honorable Mention Award from the national Marcom Awards, one of the oldest and most prestigious

PISC Report March 4, 2021 ACT and [improvingMIpractices.org](http://improvingMIpractices.org)

creative competitions in the world, as well as a Bronze Award from the American Advertising Foundation for excellence in Website design.'

Kudos to the folks at Addis Enterprises, our web design company for IMP!! IMP has gotten some very positive attention and been named for the following awards:

IMP has been recognized for excellence (please check out the Macrom and AA Foundation for excellence awards above.) Our new site continues to receive much positive support from users; IMP successfully migrated last summer to the modern, easier to navigate site during the first quarter of FY 2020. Redevelopment of imp included user feedback; the new site will make web searching via google or other browsers easier. It is intended to provide an overall better user experience and user feedback supports the intent. As of 3/4/21 32,126 account holders are shown when landing on the homepage today.

IMP Workforce development: 3 new recipient rights (WE) courses are live and available to employees who work in the public behavioral health system. Courses are located in the Focus area- Work Place Essentials; you can locate them using the following breadcrumbs: It is necessary to log in to your account to enroll and complete the courses: Recipient Rights for Licensed Psychiatric Hospital Staff or State Hospital Staff; Recipient Rights for Hospital Staff (designed for Licensed Psychiatric Hospital and State Hospital Staff, and Recipient Rights for Community Mental health and Affiliated Agency Staff. All three courses are a result of a huge substantial effort of the IMP staff and the State ORR staff. 7 individual modules were created and configured to meet the recipient rights training needs for employees in community mental health and contracted agencies; another for state hospital workers and lastly, for psychiatric providers/prescribers who provide telepsychiatry services in Michigan. All three courses are open, accessible and free!. Included in this report is an infographic we encourage you to use and share related to the courses. All but the Psychiatrist Provider courses offer social work



continuing education credits. If you are unable to open the linked document, please contact me or IMP Support Email [support@improvingmipractices.org](mailto:support@improvingmipractices.org) These courses have been reviewed and vetted by the State Training Guidelines Workgroup.

Actively recruiting new pilot sites for partial year grants: **ACT Early** is a federal community mental health block grant pilot project preparing to begin year two. It has taken longer than expected to get all three pilots off the ground. In FY 2020, an ACT Pilot project, ACT Early, was created and intended to treat first episode/early psychosis (FEP) within the structure of ACT teams. 3 pilot sites will each treat up to 5 individuals with FEP; mental health block grant funds will support and supplement treatment and training. ACT Teams were trained, Agency administrators received an overview and training of elements of the pilot projects; monthly supervision and support continue with the team leads, the educational and vocational specialists and prescribers. (URL, using resiliency in life manual, will participate in training focusing specifically on early psychosis) SEE monthly meetings (SEE is supported employment and education) and Provider consultative calls. ETCH Inc., continues to provide consultative training and support. The ACT Early pilots use practices and principles learned through the RAISE and Navigate projects and practices; approved fidelity deviations use related to NAVIGATE were vetted in Michigan and nationally prior to implementation. Team training includes comprehensive information related to younger FEP folks, suicide risks, differences in FEP and traditional ACT participants and manual information related to Prescribing Practices, Family Education, Individual Resiliency, Supported Employment and Education. Supporting the three Pilot sites has had site specific challenges, most notable COVID-19, continuing staffing, and some administrative changes. If you have an interest in learning more, please contact me. This is an exciting pilot initiative and has the potential to positively impact the lives of young adults throughout Michigan! If you have further interest in ACT Early, please consult me, and we can arrange for a thorough discussion with the ETCH folks.

Exciting News for IMP! Two brand new Infection Control & Standard Precautions courses went live yesterday, March 3, 2021. Each individual course takes about an hour to complete; the first course, Infection Control covers basic infection control and standard precautions, the second course, is a one-hour Refresher course. The courses were created in partnership with IMPART, and intended to inform people who have direct contact with others in the course of their daily work. The courses are appropriate for direct care workers, families, friends, agency and contract staff. The link above provides an infographic with greater detail for accessing the courses. An official PR announcement is expected to be released at any time. Both Infection Control courses offer 1 social work continuing education credit and 1 nursing continuing education hours of credit! The new Infection Control courses were vetted and approved by the State Training Guidelines workgroup. And-of course: the new site and courses meets

**New Infection Control Training**

**Do You Have Direct Contact With Others at Your Work?**  
 If so, the new Infection Control or Infection Control Refresher courses are for you!

**These Courses Cover:**

- Infection Control and Standard Precautions
- Reducing Pathogens and Communicable Diseases
- Understanding Occupational Safety
- Understanding the Chain of Infection and Prevention
- Emergency Situations and Safety Procedures

**Sign in and go for:**  
 Infection Control  
 Infection Control Refresher

**Are You an Employer or Agency?**  
 Agency Accounts are an Effective Training Solution for Agencies!

- Assign FREE Infection Control courses to employees
- View employee progress
- Confirm course completions

**Sign up for a free account:**  
[improvingpractices.org/agencies](https://improvingpractices.org/agencies)

**Create an Account or Login TODAY!**

**improving practices** Courses are FREE to registered account users

WCAG2.0AA accessibility standards.

Work through imp with the State Training Guidelines Workgroup continues; (STGW) Kym Juntti, committee chair, asked that the following information be shared with the larger PISC group:

PISC Report March 4, 2021 ACT and improvingMIpractices.org

IMP Analytics Report  
through February 2021

FY 2020 Total Numbers by Month:	Registered Users	Active Users (logins)	Courses Accessed	Certificates Generated	CEUs Granted
Oct 2020	19,556.0	3,231.0	162.0	1,612.0	2,416.0
Nov 2020	19,984.0	2,762.0	156.0	1,281.0	1,821.5
Dec 2020	31056	4235	174.0	2205	3262.5
Jan 2021	31,552.0	43445	4,481.0	2642	3808.5
Feb 2021	32060	3,175.0	4234	12455	2,807.0
Mar 2021	21,967.0	4,342.0	161.0	2,551.0	4,375.5
Apr 2021	22,587.0	3,976.0	162.0	2,147.0	3,408.5
May 2021	23,195.0	3,874.0	168.0	2,064.0	3,106.0
Jun 2021	24,234.0	3,583.0	164.0	1,902.0	3,053.0
Jul 2021					
Aug 2021					
Sept 2021					
Totals	193,940.0	31,117.0	1,469.0	16,748.0	25,648.5