

# Improving MI Practices Survey Results

## Executive Summary

August 2022

- 307 responses with 84.36% of the persons polled noted that they have heard of Improving MI Practices (IMP) website.
- 28.99% of respondents identified as being executive staff or leadership with the second largest group identifying as “other”. This group was self-reported and made up of recovery coaches, peer support specialist, employment specialist, IT, etc.
- 3.58% of persons polled indicated they used the IMP website daily, 3.91% weekly, 16.94% monthly, 23.45% quarterly and 23.13% once a year. The remaining 28.99% responded “other”. Popular responses people indicated were they had not heard of the IMP website, use it when directed by a supervisor, as needed for continuing education credits (CEU’s), or occasional usage.
- 83.16% of respondents reported the information available on the IMP website was useful to them for their professional development. Leaving 16.84% reporting the information not being useful. Commenting things like; we use an internal training source, IMP needs more nursing credits, persons not being familiar with IMP, requesting more CMHSP required trainings be made available on the site.
- 72.64% of respondents reported that their agency/organization promotes IMP website as a source for information, training and/or CEU’s. The remaining 27.36% stating the opposite.
- 91.45% of individuals polled reported they had not experienced problems getting in contact with IMP technical assistance regarding website issues with IMP, 8.55% of individuals reported the opposing.
- 71.34% of persons polled reported It being easy to find the information they are looking for on the IMP website with 28.66% stating otherwise.
- When asked what course(s) would you like to see updated that is already on IMP? People responded
  - ***These comments are listed in descending order based on number of responses***
    - SUD related material including MCBAP CEU’s ( 18 responses)
    - Evidenced based practices i.e., ACT, Motivational Interviewing, DBT, FPE, etc.
    - Recipient rights
    - Implicit Bias/diversity trainings
    - Trauma training/Trauma informed care
    - Cultural competence
    - LGBTQ trainings
    - Direct Care Worker (DCW) trainings
    - Human trafficking
    - Therapy modalities
    - Autism spectrum disorders (ASD)
    - Person centered planning (PCP)
    - Grievance and appeals
    - Communicable diseases
    - Medical marijuana
    - Emergency preparedness
    - Ethics and pain management

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- Youth Issues
- Grief and Loss
- Self determination
- HIV Co-morbidity
- 49.19% of individuals reported that they did not plan to use the IMP site during the next week, with 33.88% stating they would use it 1-2 time in the coming week. 9.77% reported they would use it 3-4 times within the next week and 7.17% reported they would use the IMP website more than 5 times within the next week.
- 34.20% of individuals reported that they did not plan to use the IMP site during the next month, with 55.37% stating they would use it 1-5 times in the coming month. 5.54% reported they would use it 5-10 times within the next month and 4.89% reported they would use the IMP website more than 10 times within the next month.
- 12.05% of individuals reported that they did not plan to use the IMP site during the next year, with 44.63% stating they would use it 1-5 times in the coming year. 26.71% reported they would use it 5-10 times within the next year and 16.61% reported they would use the IMP website more than 10 times within the next year.
  - When asked, what are the top three courses you would find most helpful to add to IMP in the future, respondents stated. (***These comments are listed in descending order based on number of responses***)
    - SUD/MCBAP (38 responses)
    - Evidence based practices (EBP's)
    - Implicit Bias/Diversity
    - Therapy and Diagnosis
    - Ethics and Boundaries
    - Trauma
    - Recipient rights
    - Motivational Interviewing
    - Human trafficking
    - Health and Nutrition
    - Mental illness
    - HIPPA
    - Direct Care Workers (DCW)
    - Pain management
    - Corporate compliance
    - CPR/First aid
    - Cyber security
    - Co-occurring disorders
    - Documentation
    - Culture of gentleness
    - Communicable diseases
    - Supervision
    - LGBTQ+
    - Grievance and appeals
    - Employment and benefits training

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- Cultural Competency
- Person Centered Planning
- Self-determination
- Opioid health home
- Nursing specific courses
- Gentle teaching
- Personality disorders
- Suicide prevention
- AFC home placement
- Youth services
- Managing depression
- 42 CFR
- SMART goals
- Case management
- Retention
- Emergency preparedness
- Military/Vets
- Sex trafficking
- I/DD specific trainings
- Stress/burn out
- Harm reduction
- Infectious control
- Blood borne pathogens
- Telehealth
- Medicaid/Medicare fraud, waste, and abuse
- 88.60% of people reported they had no accessibility issues with the IMP website, while 11.4% percent reported having experienced issues. Respondents reported issues below ***(These comments are listed in descending order based on number of responses)***
  - Difficulty finding courses (3 responses)
  - Site crashing/freezing
  - Connectivity Issues
  - Issues with browser
  - Delay in getting emails from IMP website
  - Videos are down
- What suggestions do you have to improve the IMP website “e.g. additional resources, information, etc. that would be helpful if made available on IMP? Respondents reported issues below ***(These comments are listed in descending order based on number of responses)***
  - Updating courses (8 responses)
  - Notifying users when new information is available
  - MCBAP trainings
  - Recipient rights
  - More CEU’s
  - Direct support professional (DSP)/DCW specific trainings
  - Role play/real play in modules

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- Make courses easier to search
- Harm reduction
- Communicable diseases
- Recovery coach training
- Employment services
- Highlighting references and page numbers related to literature
- APA provider trainings
- SUD specific to vaping, alcohol, and marijuana
- Women or family specific trainings
- IPOS trainings
- CLS trainings
- First-aid/CPR trainings
- HCBS trainings
- Code of ethics specific to SUD
- LGBTQ+ trainings
- Coding/documentation
- Cultural competence
- SUD trainings
- Issues with the site being slow
- Nursing CEU's